

# EVENT VILLAGE OPERATIONS

*Delivering a temporary community for your event.*

Our industry-leading team of event village specialists have an in-depth knowledge and proven experience in the complex planning and delivery of Olympic Games Villages and Commonwealth Games Villages from concept design through to operational planning, event delivery and event closure.

## HOW WE DELIVER EVENT VILLAGES

The delivery of the event village, whether it is an athletes village, media village, technical officials village or a village setup for fan engagement within an event precinct, is a complex component of the event delivery and needs to be properly planned for early in the event lifecycle.

One of the reasons we stand apart from other event companies is our unique and detailed skill set and knowledge base. We understand that when planning an event village the priorities of the primary stakeholder e.g. athlete, media, fan must come first. We also understand the challenges in establishing a temporary community where diverse cultural and religious backgrounds need to be considered.

## *Our Track Record*

- Rio de Janeiro Olympic Games, 2016
- London Olympic Games, 2012
- Vancouver Winter Olympic Games, 2010
- Doha Asian Games, 2006
- XVIII Commonwealth Games, Melbourne 2006
- Manchester Commonwealth Games, 2002
- Sydney Olympic Games, 2000

## VILLAGE PROJECT MANAGEMENT

Project management is critical in any event village delivery, playing an integral role including cost management, operational planning and review of technical manuals for input into the 'Bid Book'; development and input into the village master plan including layout, space & furniture, fixtures & equipment (FF&E) planning; village workforce planning, recruitment & training. Additionally we are there when the event is done, from transition planning and delivery e.g. event use to legacy use, as well as load-out and re-instatement including asset disposal, lessons learned and contract resolution.

## VILLAGE FACILITIES & LOGISTICS

You can never underestimate the scope of logistics in any event village delivery from master delivery scheduling (MDS) planning, development and implementation, through to monitoring construction and site management, managing the installation of temporary overlay & infrastructure, managing village warehouses & material transfer areas, and managing operational logistics crews and volunteers.

## VILLAGE OPERATIONS

Village operations is critical in maintaining day to day operational efficiency from accommodation planning, scoping and allotment, through to housekeeping & laundry services, food services, transport systems (arrivals & departures), and security infrastructure.

## VILLAGE SERVICES

Village services is an important part of building a successful temporary community, where for many athletes and officials, the village is their home away from home. For us, building a sense of community includes managing key retail and recreational services, as well as the delivery of medical, cultural & religious services, and village entertainment and sport & leisure facilities.